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KAKO RESETOVATI LOZINKU UPUTSTVO

(Kako resetovati lozinku za IPC/DVR/NVR/VIDEOINTERFON)

TEHNIČKA PODRŠKA ANTENAL
03-2018

Kako resetovati lozinku?

Nove i stare verzije HIKVISION uređaja dijele različitu strategiju lozinke.

Stari HIKVISION uređaji obezbeđuju fabričku lozinku (12345), dok novi uređaji zahtevaju da lozinka bude postavljena od strane korisnika, da bi se poboljšao nivo zaštite.

Slijedi kratko uputstvo kako da se resetuje lozinka za stare i nove verzije uređaja.

Alat:



SADP Tool verzija: V3.0.0.100

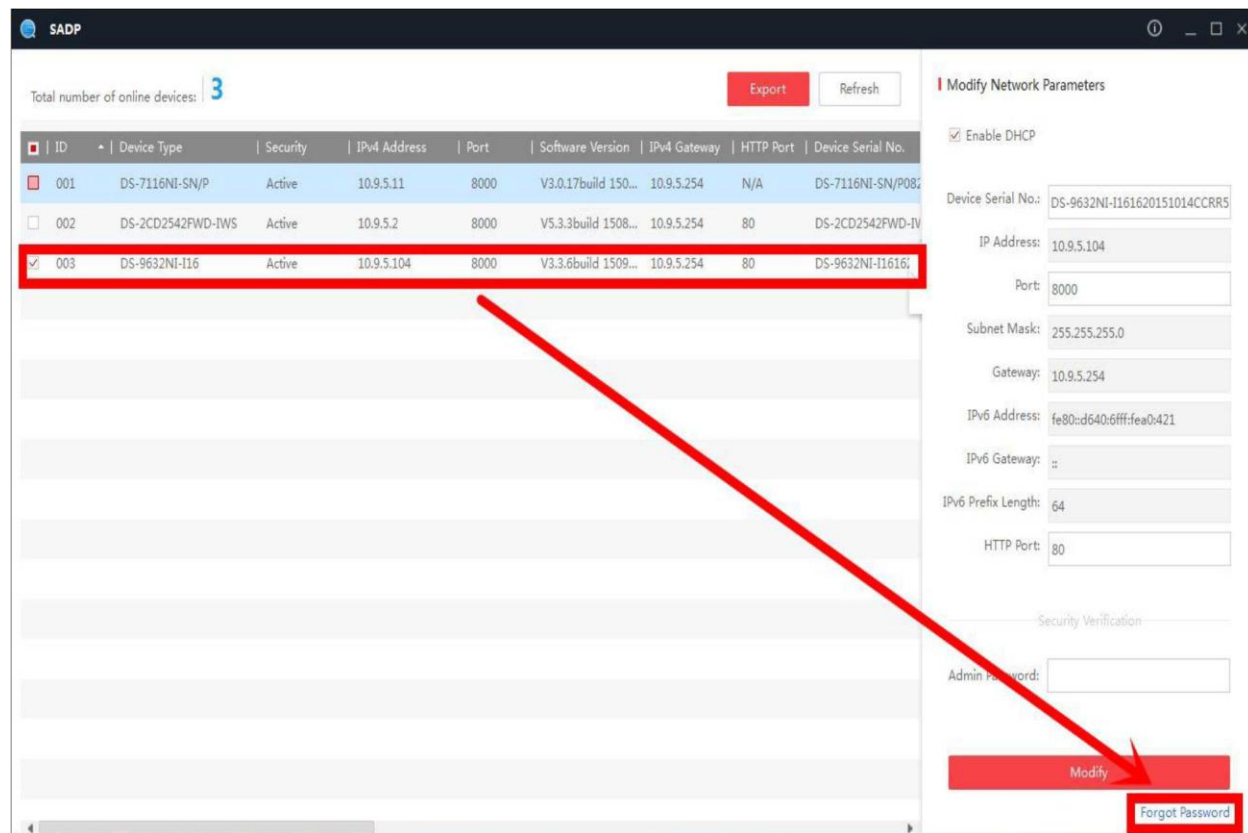
Pratite link ispod da biste preuzeli najnoviju verziju SADP TOOL:

<http://www.hikvisioneurope.com/portal/portal/Software/00%20%20Software%20Tool%20Package/01%20%20%20SADP%20Tools/new/V3.0.0.100%28Latest%29/SADPTool-normal.exe>

1. Resetovanje lozinke preko SADP Tool

Povežite uređaj na loklanu mrežu, otvorite SADP Tool radi pretrage uređaja koji su "online".

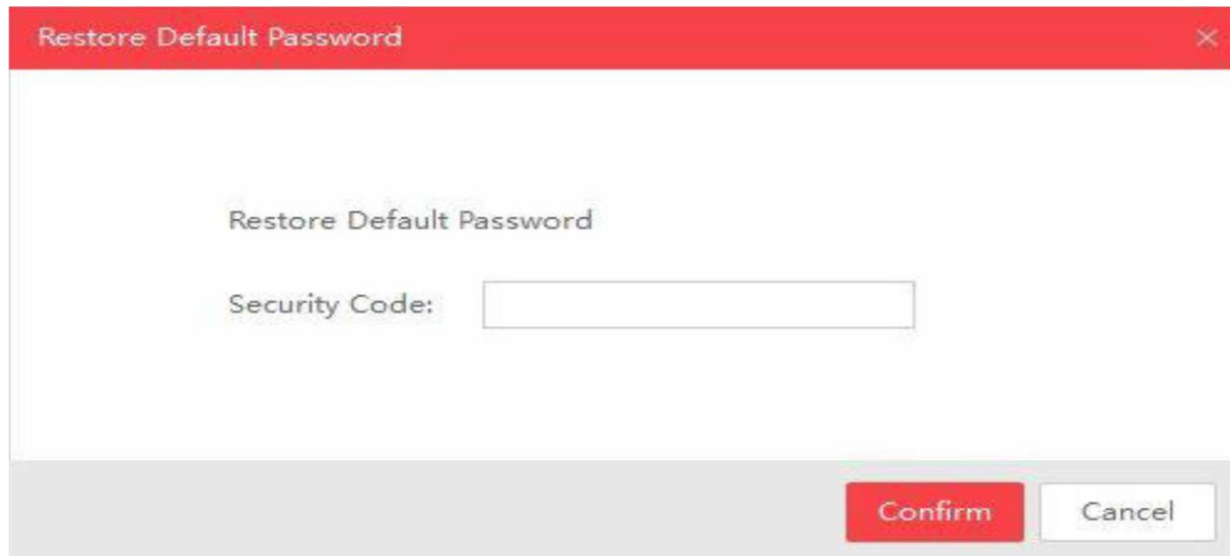
Odaberite uređaj i pritisnite Forget Password:



The screenshot shows the SADP Tool interface. At the top, it displays "Total number of online devices: 3" and buttons for "Export" and "Refresh". Below this is a table of online devices:

ID	Device Type	Security	IPv4 Address	Port	Software Version	IPv4 Gateway	HTTP Port	Device Serial No.
001	DS-7116NI-SN/P	Active	10.9.5.11	8000	V3.0.17build 150...	10.9.5.254	N/A	DS-7116NI-SN/P08...
002	DS-2CD2542FWD-IWS	Active	10.9.5.2	8000	V5.3.3build 1508...	10.9.5.254	80	DS-2CD2542FWD-IV...
003	DS-9632NI-I16	Active	10.9.5.104	8000	V3.3.6build 1509...	10.9.5.254	80	DS-9632NI-I1616...

The row for device 003 is highlighted with a red box. A red arrow points from this row to the "Forget Password" button in the "Modify Network Parameters" panel on the right. The "Modify Network Parameters" panel includes fields for "Device Serial No.", "IP Address", "Port", "Subnet Mask", "Gateway", "IPv6 Address", "IPv6 Gateway", "IPv6 Prefix Length", "HTTP Port", "Security Verification", and "Admin Password". The "Forget Password" button is highlighted with a red box.

(1) Za stare verzije uređaja, pop-up zahteva sigurnosni kod:

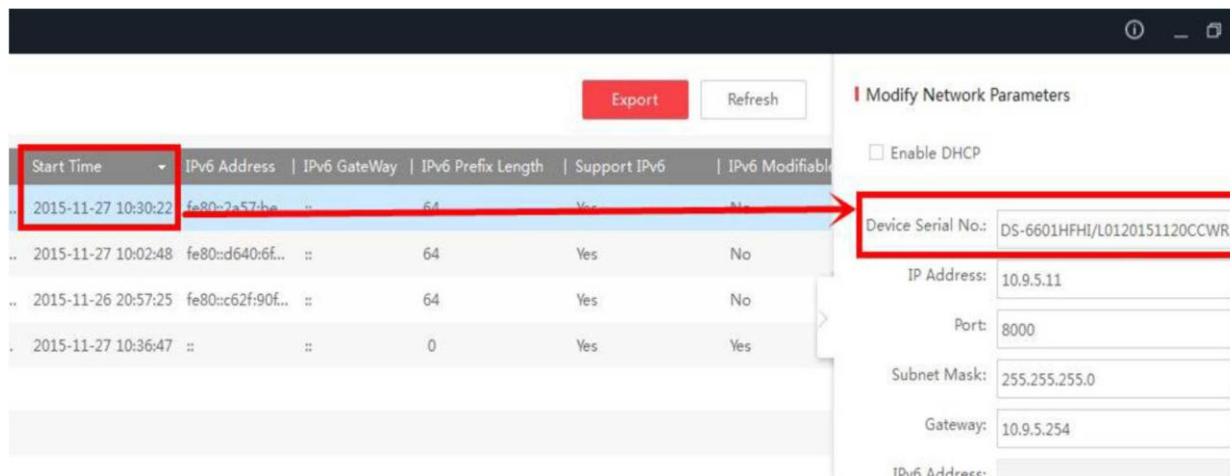
Restore Default Password

Restore Default Password

Security Code:

Confirm

Kopirajte Start Time i Device Serial No, zatim pošaljite na podrska@antenal.ba.



Export Refresh

Start Time	IPv6 Address	IPv6 GateWay	IPv6 Prefix Length	Support IPv6	IPv6 Modifiable
2015-11-27 10:30:22	fe80::2a57be...	::	64	Yes	No
2015-11-27 10:02:48	fe80::d640:6f...	::	64	Yes	No
2015-11-26 20:57:25	fe80::c62f:90f...	::	64	Yes	No
2015-11-27 10:36:47	::	::	0	Yes	Yes

Modify Network Parameters

Enable DHCP

Device Serial No.: DS-6601HFHI/L0120151120CCWR

IP Address: 10.9.5.11

Port: 8000

Subnet Mask: 255.255.255.0

Gateway: 10.9.5.254

IPv6 Address:

Odgovorićemo vam u najkraćem vremenskom roku, u sadržaju će biti sigurnosni kodovi, izabraćete jedan u skladu sa trenutnim vremenom vašeg uređaja.

2015-11-27:RRrezeSezz
2015-11-28:RzzSRrRyzd
2015-11-29:zQeqz9yee
2015-11-30:qQRzed9ezR
2015-12-01:qe9ryzRQdy



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Unesite sigurnosni kod i pritisnite Confirm, lozinka će biti resetovana u 12345.

Restore Default Password

Restore Default Password

Restore Default Password

Security Code:

Restore Default Password

✓ Password is recovered.

Confirm Cancel

Confirm Cancel

(2) Za nove verzije uređaja, pop-up zahteva enkripciju dokumenta (fajla).

Reset Password

1 Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical engineers.

Export

2 Step 2: Input the key or import the key file received from the technical engineer to reset the password for the device.

Import File

New Password:

Confirm Password:

Confirm Cancel

Pritisnite Export da biste sačuvali XML fajl, pošaljite zatim XML fajl na podrska@antenal.ba

Reset Password

1 Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical engineers.

Export



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Odgovorićemo vam u najkraćem vremenskom roku, u sadržaju će biti enkriptovan fajl. Izaberite put enkriptovanog fajla, unesite vašu novu lozinku i potvrdite, pritisnite Confirm i vasa lozinka će biti resetovana.

2 Step 2: Input the key or import the key file received from the technical engineer to reset the password for the device.

Import File

1 

New Password:


Strong 2 

Confirm Password:


3

Napomena: Svaki enkriptovani fajl je dostupan jedan dan, kada dobijete fajl, isti će isteći sledećeg dana.

(3) Za –ST/-RT/-XT/-SP/76,77 –E series i LCD NVR (od verzije 3.4.0), možete izvesti ključni fajl tako što ćete da izvezete XML fajl ili skeniranjem QR koda.

Reset Password 

1 Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical engineers.



Skenirajte QR kod da biste kreirali ključne kodove ili jednostavno uslikajte QR kod, pa pošaljite na podrska@antenal.ba



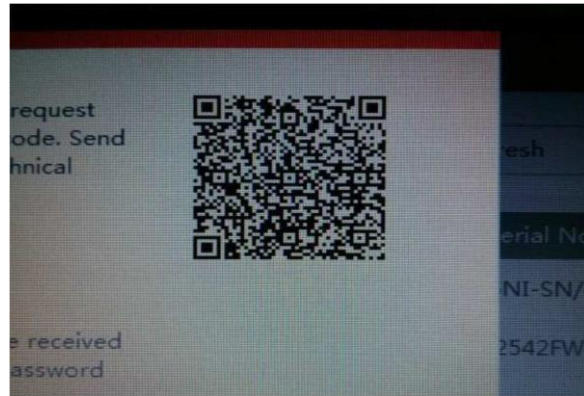
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ILI





Odgovorićemo vam u najkraćem vremenskom roku, u sadržaju će biti ključ koji se sastoji od brojeva i slova (8 bajtova). Unesite ključ, ukucajte vašu novu lozinku i potvrdite, pritisnite Confirm i vasa lozinka će biti resetovana.

Napomena: Ako hoćete da resetujete lozinku vase kamere u isto vreme, izaberite "Reset Network Cameras' Passwords" opciju. Lozinka kamere će biti sinhronizovana sa NVR-om.

- 2 Step 2: Input the key or import the key file received from the technical engineer to reset the password for the device.

1 Input Key Import File

5b449a16

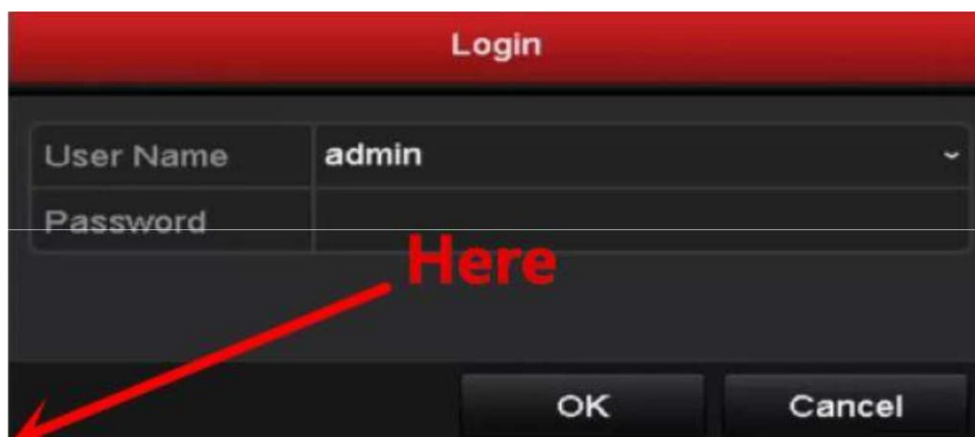
2 New Password: [masked]
Strong [Progress bar]
Confirm Password: [masked]

3 Reset Network Cameras' Passwords

4 Confirm Cancel

4. Resetovanje lozinke preko lokalnog menija (stariji uređaji)

U okviru lokalnog GUI kod NVR/DVR-a, možete dvoklikom da označite levi donji deo login interfejsa da biste pokrenuli (pop out) interfejs za resetovanje lozinke.





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U ovom slučaju, strategija resetovanja lozinke je ista kao i kod starih verzija uređaja. Pošaljite Device Serial No (serijski broj uređaja) i Device current time (trenutno vreme uređaja), na podrska@antenal.ba i vratićemo vam u najkraćem vremenskom roku nazad sigurnosne kodove. Unesite sigurnosni kod i pritisnite OK.

Reset Password

Serial No.	1620140821BBRR477336813WCVU
Secure Code	<input type="text"/>

Unesite Korisničko ime i novu lozinku, pritisnite OK.

Activation

User Name	admin
Create New P...	***** Strong
Confirm New P...	*****

Valid password range [8-16]. You can use a combination of numbers, lowercase, uppercase and special character for your password with at least two kinds of them contained.